

## **Warranty**

### **Australia Consumer Law Statement**

Our goods come with guarantees that cannot be excluded under the *Australian Consumer Law*.

You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired and replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### **Warranty**

We grant to you a 60-month warranty from the date of practical completion (that is the date noted as completion of work on the Certificate of Electrical Safety) on all works and materials supplied by us in accordance with this warranty. In the event of any of the works or materials supplied by us suffering an electrical or mechanical failure or fault within the warranty period we will at our choice either repair the fault, supply the services and materials again or pay for all parts, labor and service call out fees required for the works and materials to be repaired to normal working order subject to the following terms and conditions. The benefits given to you by this warranty are in addition to any other rights and remedies you may have under any law in relation to the goods or services to which this warranty relates.

### **Limitations**

The maximum amount payable by us under this warranty is limited to the price paid by you for the works inclusive of GST. This warranty does not extend to products used in the works which are not manufactured by us. Such products are covered only by the manufacturer's warranty and any guarantee expressed or implied by mandatory provisions of law. This warranty as far as may be permitted by law excludes liability for any consequential loss or claims for damage to persons or property resulting either directly or indirectly from any failure or fault of the works.

### **What is not covered by this warranty?**

This warranty does not cover the following:

- Normal maintenance costs
- Product recalls

Damage caused by:

- Negligent, accidental or deliberate misuse
- Unauthorized repairs or modifications
- Electrical interferences, power surges, voltage fluctuations or lightning
- Vermin, pests or insects
- Abnormal usage

### **Making a claim**

You must notify us in writing of any claim under this warranty within 60 months from the date of practical completion of the works. Your notification must be forwarded to us at the email address at the head of this warranty. You must bear your own expenses incurred by you in making a claim under this warranty. No claims under this warranty will be accepted after 60 months from the date of practical completion of the works (that is the date noted as completion of work on the Certificate of Electrical Safety)

Yours sincerely



Glen Clark